

TeleEye

**M-Monitoring M-303
Reception Software**

(For V 1.09.00, V 1.09.10 and V 1.09.20)

User Guide



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SECTION 1

Introduction

Introduction

TeleEye M-Monitoring Reception Software is specially designed for remote video monitoring system so as to achieve real-time transmission. It allows user to dial to a remote site and monitors the activities there on a mobile phone.

In short, **TeleEye M-Monitoring** uses an advanced video compression technology to transmit real-time true color videos through wireless connection. With the high speed UTMS / HSDPA connection, it allows up to 10 fps transmission. **TeleEye M-303** supports up to 16 video cameras.

On the whole, **TeleEye M-303** is designed to work with mobile phone with 3G / GPRS enabled to form a remote monitoring system. The users can select mobile phones from a wide range of manufacturers and network service providers to suit their applications.

About the Reception Software

TeleEye M-Monitoring Reception Software is a J2ME application program. It implements the system controls as well as image decoding of **TeleEye NX Series network camera, video server, and RX series video server (RX360 and RX330)**.

The compressed data are decoded and displayed through the mobile phone screen. You can select the desirable video source from the mobile phone keypad. In addition, it provides alarm features.

Feature Overview

New Features

- Support MX video server.

Functional Feature

- Auto detect the best video resolution for the mobile
- Auto save and restore the digital zoom in level
- Digital Zoom in level up to 480x360, 540x432
(Depends on the best video resolution for the mobile.)
- Large video image for NX and CX video server.
(NX firmware upgraded is required for this feature)
- Save Video Image size.
- Full Screen Mode.
- PTZ supported (9 recall presets, Pan, Tilt and Zoom)
(Support both TeleEye DM2, DM4 and Pelco D protocol cameras)
- Switch control
- Adjustable address book size
- **sureLINK**, support both static and dynamic IP
- Live camera monitoring
- Event-driven monitoring
- Connection authentication
- Compatibility with popular mobile phone
- Single-site monitoring
- Address book
- Easy-to-control channel selection
- Digital Zoom and Pan
- Multi-language

SECTION 2

Installation

TeleEye M-Monitoring Reception Software runs on mobile phones with J2ME enabled, including MIDP 2.0, CLDC 1.0, and JSR 135 supported. Please visit our **M-303** WAP site (<http://wap.teleeye.com/m303.wml>) to see the list of supported mobile phones.

A. Requirements

- MX , CX Series video server. **
- NX Series network camera and video server with firmware (v.1.03.00) or later. **
- RX360 Series with firmware (v.3.04.00) or later.
- RX330 Series with firmware (v. 3.06.00) or later.
- Supported mobile phone with, GPRS, EDGE, 3G or HSDPA connection.
- Subscribed to network service provider that provides data service.
- WAP browsing enabled on mobile phone.
- Internet connection enabled for Java application on mobile phone.
- Supported mobile phone with 2.5MB internal memory for Java application. **
- Supported mobile phone with 320*240 resolution. **

** Fulfill above requirements for viewing the large video image in M303.

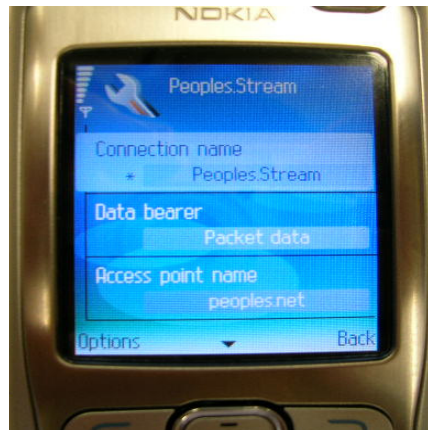
B. 3G / GPRS configuration

Before **M-303** can work properly on the mobile phone, 3G / GPRS configuration must be set properly. Since the setup procedure is different from one mobile phone and network service provider to another, we will provide two examples of configuration in this user guide. Nokia mobile phones (N70 and 6230i) will be used in our examples, while “Peoples (Hong Kong)” is the network service provider.

(Note that Nokia N70 (the first example) is a simple-to-configure mobile phone compared to many other phones. Hence, please follow the Nokia 6230i configuration (the second example) for more general setup procedure.)

Example 1: Nokia N70 network configuration

The first step of configuration is to request the connection profile from your network service provider. The method of obtaining this profile is different from one network service provider to another. Please contact your network service provider to collect more information.



Procedure for connecting (“Peoples Hong Kong” + Nokia N70):

1. Dial (*101*11#) to obtain the “Web configuration file” through SMS.
2. After receiving the SMS, open it in (Menu>Messaging>Inbox).
3. Select (Options>Save) to store the configuration into your mobile phone.
4. PIN may be asked. (1234 is the default PIN).
5. Set the new configuration setting as default.

Example 2: Nokia 6230i network configuration

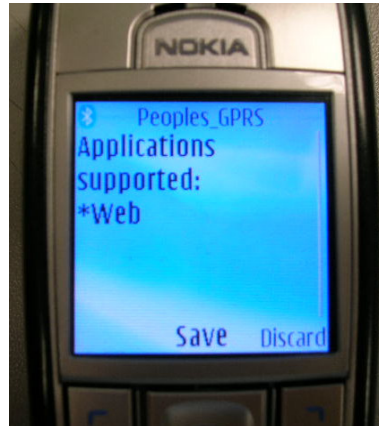
Before the setup procedure, Access Point Name (APN), username and password of your network service provider are required. Please contact your network service provider for more information.

Procedure for connecting (“Peoples Hong Kong” + Nokia 6230i):

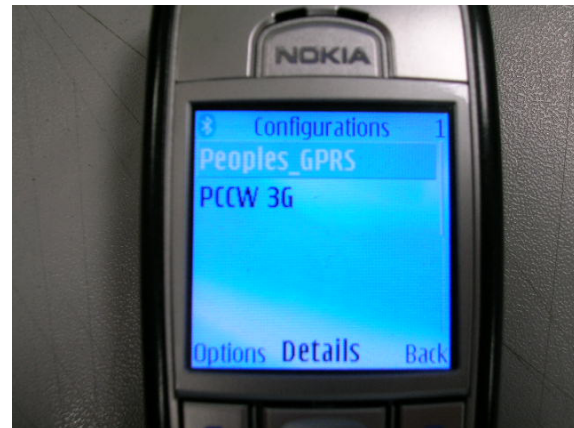
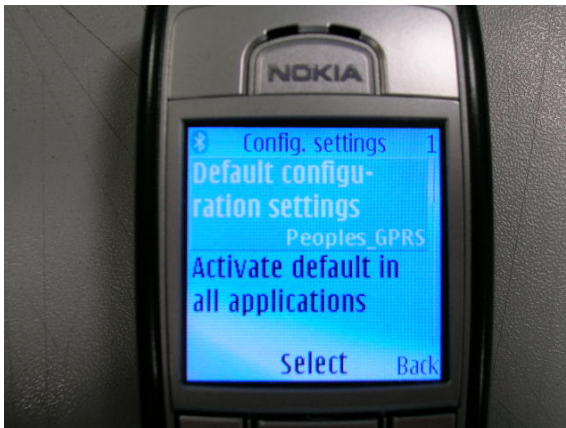
<i>Service provider</i>	<i>Peoples (Hong Kong)</i>
APN	peoples.net
Username	N/A
Password	N/A

1. Dial (*101*11#) to obtain the “Web configuration file” through SMS.
2. PIN may be asked when message is opened. (1234 is the default PIN for Nokia).

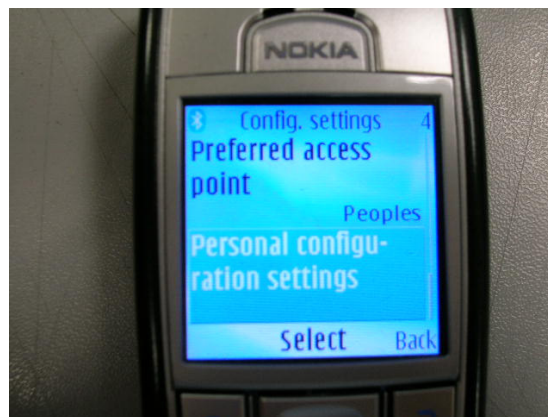
3. Select (Save) to install the received configuration setting.



4. Go to (Menu>Settings>Configuration>Default configuration setting).
5. Select "Peoples_GPRS" profile and set it as default.

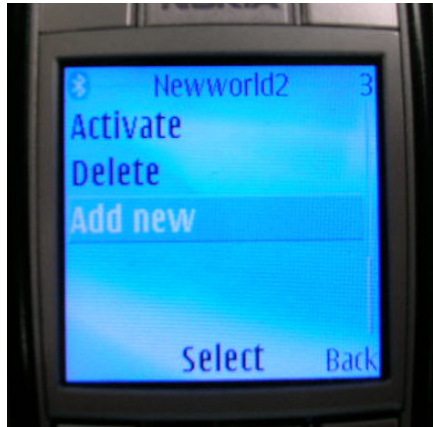


6. Go to (Menu>Settings>Configuration>Personal configuration Settings)

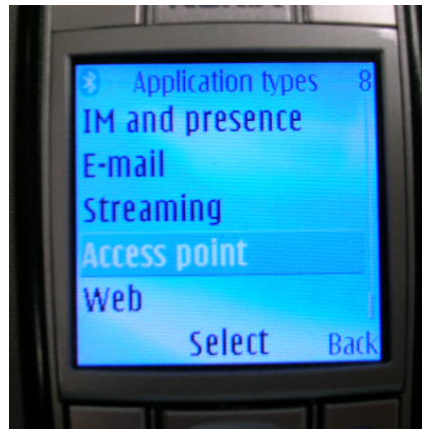


7. Add a new account by choosing (Options > Add new).

Installation



8. Select "Access Point" in application type.

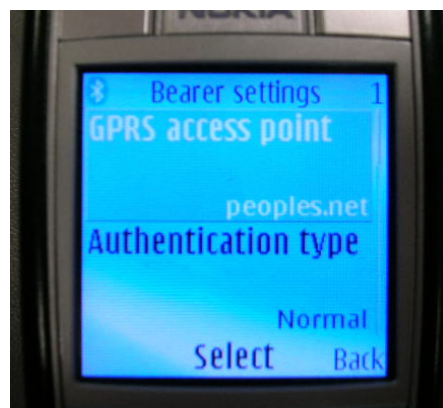


9. Fill in information as below:

Account name = <As you preferred>

10. Go into the (Access Point settings) and choose:

Data bearer = GPRS



11. Go into Bearer settings and fill in all information as below:

GPRS access point = peoples.net (APN)
Authentication type = Normal
User name = 1 (note: give a user name so that it will not ask at every connection made)
Password = 1 (note: give a password so that it will not ask at every connection made)

12. Go to (menu>settings>configuration settings > Preferred access point) to select the profile that you just created as default.

C. Installation through the WAP

M-303 can be downloaded through the WAP. The official **M-303** WAP address is <http://wap.teleeye.com/m303.wml>. Please follow the on screen instruction to choose your mobile phone model and download the suitable **M-303** software to your mobile phone.

D. Upgrade through the WAP

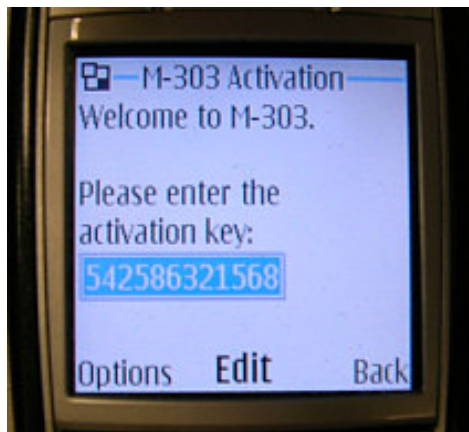
M-303 provides software upgrade whenever there is new release. The upgrade may include new features, better support, bugs fix, etc. In order to preserve the license, address book and other stored information, user **must not** delete the **M-303** before upgrading to the new version. Removing the existing version will result in losing your **M-303**'s right of using the software.

SECTION 3

Software Activation

A. Activation

M-303 requires software activation via the mobile network. Your invoice should come along with an **activation code**, which is a 12-digit number. (Activation is not needed in upgrade procedure)



When you first start the **M-303**, a performance test is carried out on your mobile phone in order to provide the best performance. Then, you are asked to enter a valid “**activation key**”.

Procedure of on-line activation:

1. Start **M-303** (usually the **M-303** can be found in “Application Subdirectory”).
2. Enter the activation key as given in the invoice.
3. Select (Activate) to start online activation.
4. A statement of “**Activation succeeded!**” will be shown after completing the activation process.

B. Viewing the licence information

You can find the M-303 software licence status, the registration date and the version number in the page by going to the following path: (Menu > Licence).

C. Deactivation

One purpose of deactivation procedure is for transferring the usage right of M-303 from one mobile phone to another. The deactivation code will be shown on the M-303 after successfully deactivation. This code is generated for the purpose of re-activate your original activation code so that it can be used in your new phone. Please contact us before you do the following deactivation procedure.

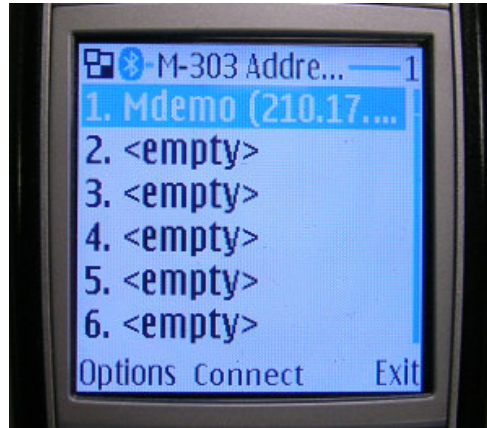
Procedure of deactivation

1. At the Address book page, select (Menu > Licence).
2. Then select deactivation to start the process.
3. To confirm the deactivation, key in “123” in the text box.
4. A deactivation code will be shown on screen.
5. Please contact us for new software re-registration.

SECTION 4

Address Book Setting

There are, by default, 10 entries of address book provided in **M-303**. Address book allows you to connect and manage your remote site connection easily. You can create, edit and remove addresses in the address book.



A. Create / Edit site address

M-303 supports the both of the basic and advanced security login mode of the RX360 transmitter. Firmware 3.09.00 or later is required for supporting advanced security mode, which provide higher security and more flexible control. Please refer to RX and WX-30 user guides for more configuration details. To login in basic security mode, please follow the basic mode procedure as shown below. To login in advanced security mode RX360 transmitter, please follow procedure for the advance security login.

*Procedure of creating / editing address book in **basic security mode**:*

1. Choose the desired entry in the address book and select (Options > Edit).
(It is recommended to store more frequent access sites to the front entries)
2. Key in your site location name for the connection.
3. Key in IP or *sureLINK* address only in the URL blank. *#
4. Key in the access password.
5. Select (Option > Save) to save the address and back to address book page.

*Procedure of creating / editing address book in **advanced security mode** (for RX360 series firmware V 3.09.00 or later):*

6. Choose the desired entry in the address book and select (Options > Edit).
(It is recommended to store more frequent access sites to the front entries)
7. Select (Option > To advance).
8. Key in the site location name.
9. Key in your login user name.
10. Key in IP or *sureLINK* address only in the URL blank. *#
11. Key in the access password.
12. Select (Option > Save) to save the address and back to address book page.

* Note that full address type-in is not necessary. Auto complete function can translate the simplified URL into full address.

Example: “*mdemo.teleeye*” will be translated “*www.mdemo.teleeye.teleeye.net*”

The default port number is 1024. Port number is placed at the end of the IP address with separator “:”.

Example: “192.168.1.1:1024”

B. Remove site address

Procedure of removing address book:

1. Choose the desired entry in the address book and select (Options > Remove).
2. Select (Yes) to confirm the remove action.

C. Address book size setting

By default, the size of address book in M-303 is 10. (User can store maximum of 10 remote sites information.) To change the size of the address book, please follow the below procedure.

Procedure of changing the address book size:

1. In the address book page, select (Menu > Setting)
2. Select your desired address book size in the setting page.
3. Select (Save) to confirm and back to address book page.

D. Language setting

M-303 supports multi-language user interface. The below steps shows the way to change the operation language.

Procedure of changing the address book size:

1. In the address book page, select (Menu > Setting)
2. Select your desired language in the setting page.
3. Select (Save) to confirm and back to address book page.

E. Default Video Image setting

M-303 supports normal and large image video image size. The below steps shows the way to change default video image. (Depend on the hardware configuration of mobile)

Procedure of changing the default video image:

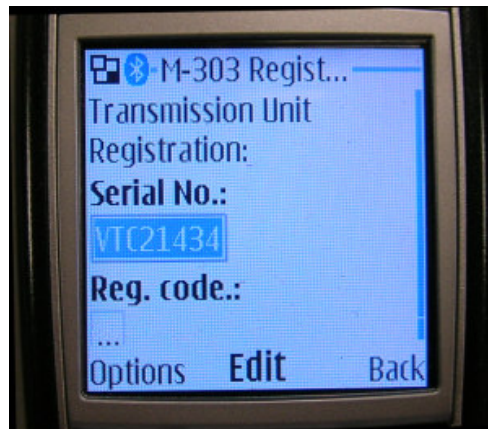
1. In the address book page, select (Menu > Setting > Image Size)
2. Select your desired image size setting in the setting page.
(Large video image option will available, if the mobile fulfill the minimum hardware requirement.)
3. Select (Save) to confirm and back to address book page.

** Video Image only switch to large image size when the video server support.

SECTION 5

Transmitter Registration

Should your transmitter is “Registration Check” enabled, transmitter information must be registered on **M-303** in order to make connection. Transmitter Registration on **M-303** is an independent list from the address book. The procedure of adding, viewing existing and removing transmitter unit is shown below.



A. Add transmitter registration

Procedure for adding transmitter:

1. Go to (Options > Registration).
2. Add the transmitter's serial number and the corresponding registration code.
3. Add it in list by selecting (Options>Add).
4. Completed.
5. (Back) twice to go back to the Address book page.

(Note: List of registered transmitters does not necessary to have the same order or position as the address book)

B. View registered transmitter

Procedure for viewing registered transmitter:

1. Go to (Options > Registration).
2. Go to (Options > View Existing).

C. Remove registered transmitter

Procedure for removing registered transmitter:

1. Go to (Options > Registration).
2. Go to (Options > View Existing).
3. Choose the transmitter ID that you want to remove.
4. Select (Options > Remove).

SECTION 6

Site Connection

After building the address book and the transmitter registration list if required as mentioned in last sections, you can make connection to your desired site. In the address book page, move the cursor bar to your desired site. The procedure for connection is as follows:



Procedure for connecting to the site:

1. Choose the desired site to be connected.
2. Select (Options > Connect)
3. If your mobile phone asks for connection permission, select (Yes)
4. Verifying transmitter, password checking and video buffering automatically.
5. Successful connection.

Note: Some mobile phones (like N70) require you to select connection profile before you can get online. Choose the profile you have just created in “3G / GPRS configuration” section.

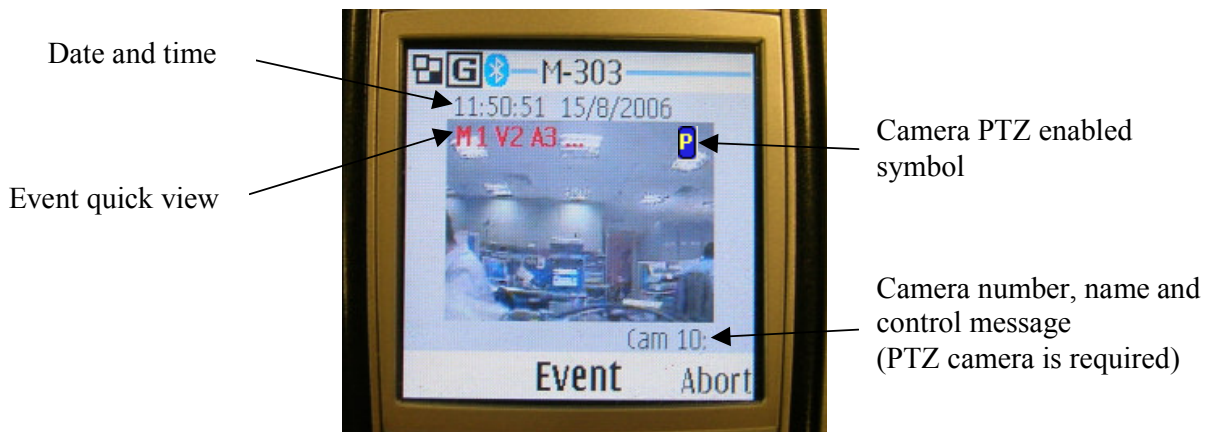
SECTION 7

Remote Monitoring

A. On screen information

After connecting to RX video transmitter, you can perform remote monitoring. On the site monitoring view, number of the connected site information is shown along with the video. They include date, time, camera number, camera name, event message and PTZ indicator.

(Note that the date and time are referred to the remote connected site instead of local time.)



For 330 series connection, extra information will be shown on the lower left corner of the display indicating the synchronized video status.

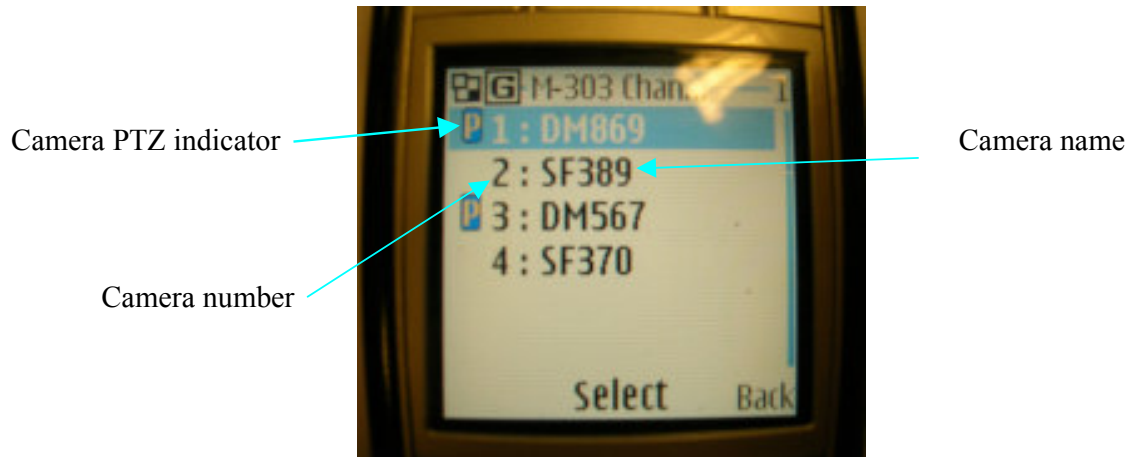
<i>Indication</i>	<i>Description</i>
Live	Live mode (user can change live channel)
Live (seq)	Live sequential mode (user can change live channel and disable sequential mode)
Playback	Playback mode (user must switch back "To Live" mode to change live channel)

* for RX-330 series only

B. Camera selection

You can select the live camera channel of the connected site by directly pressing the desired camera number on the keypad. For example, if you want to select camera "16", press

“1” and “6” key in 2 seconds. If the only key “1” is pressed within 2 seconds, channel 1 will be regarded as desired channel. Channel selection can also be done by using the select menu. (Menu > Channel Select) as shown in follow.



For RX-330 series, changing live camera channel will effectively disable sequential mode (if it is enabled), set to full screen mode of the desired channel.

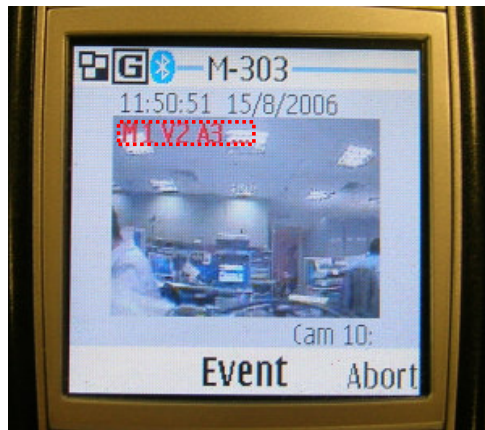
C. Event quick view

The indicator shown on screen presents a quick view of event happened. The format of indicator is as follow:

{Symbol camera_number}

Symbol	Interpretation
V	Video Loss
M	Motion Detection
A	Alarm
...	Further information

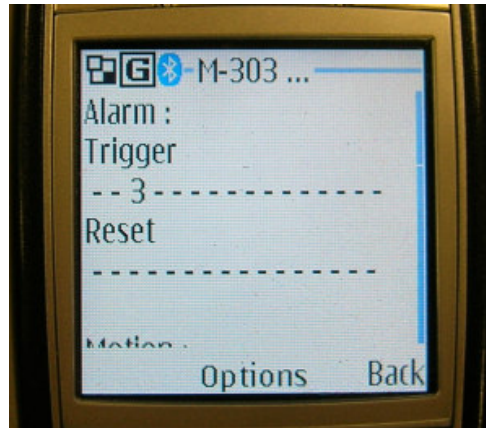
Color	Interpretation
Red	Trigger
Green	Reset



Example in the above figure shows that a motion detection, video lost and Alarm is triggering on camera 1, 2 and 3 respectively. Due to the space limitation, event quick view will show limited number of events. The “...” indicates that there is further information which can be shown by pressing the (Event) button.

D. Event page

You can find the full event details of the connected site in the event page by selecting (Event) in the monitoring page. In the event page, scroll through the page to show all the information. To clear the events select (Options > Clear Event).

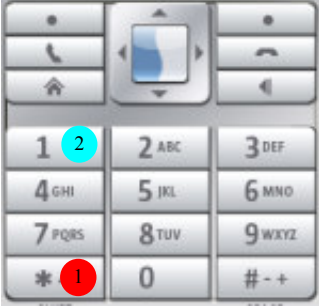
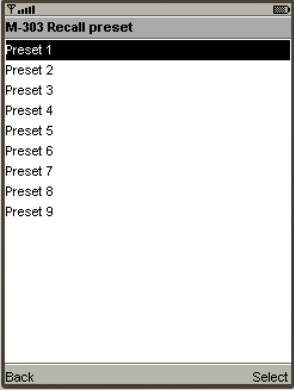
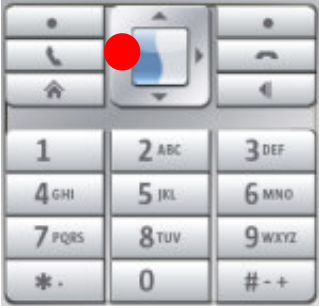
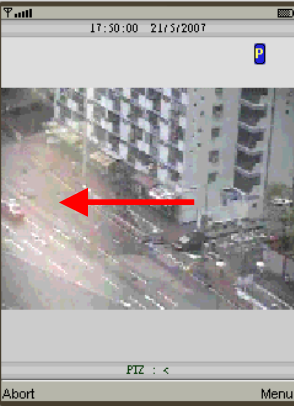
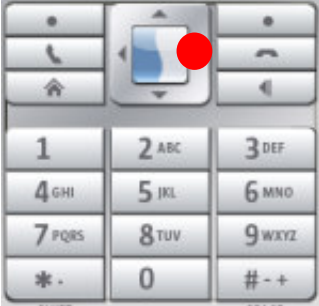
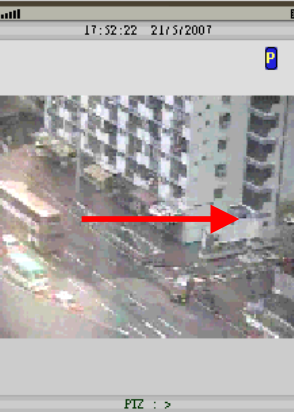


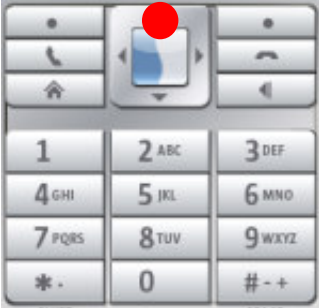
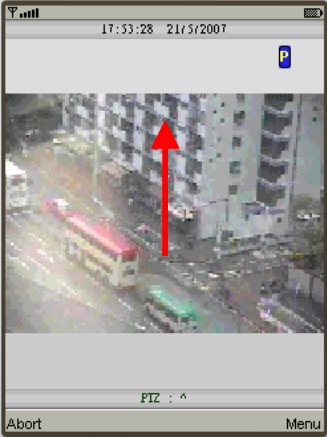
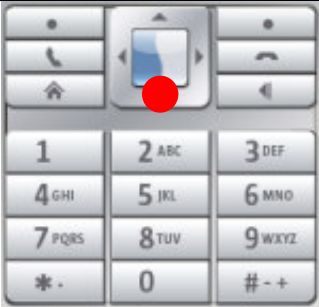
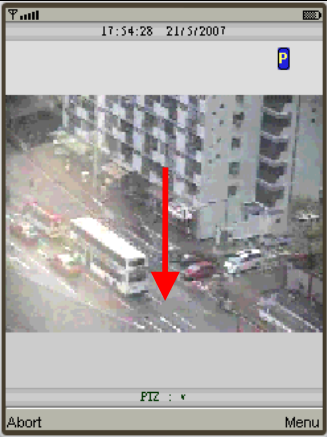
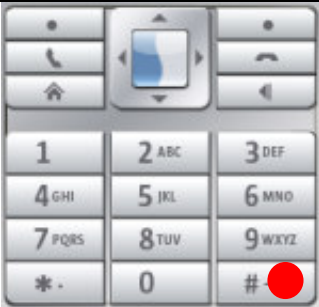
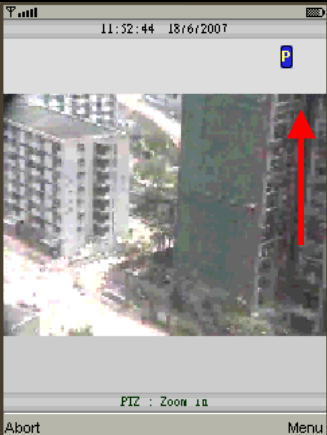
E. Camera PTZ and digital zoom and pan

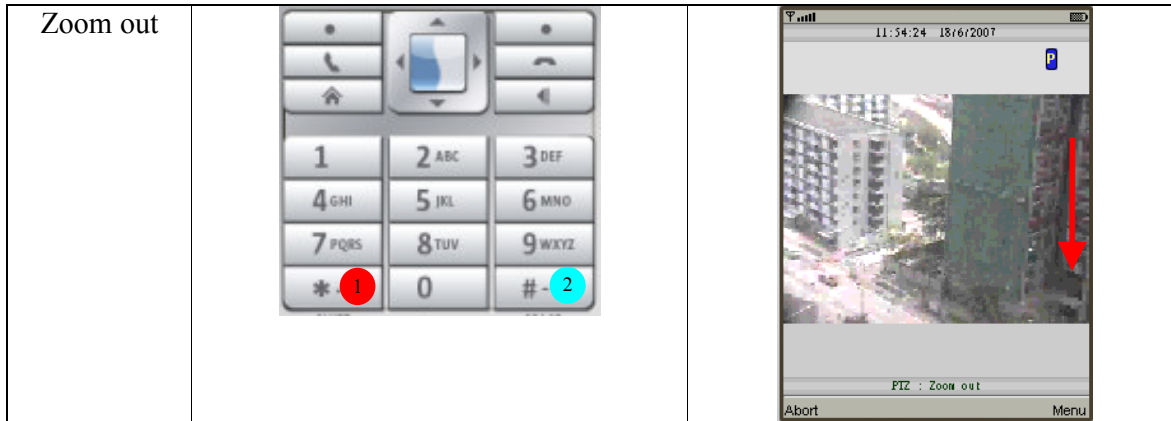
M-303 supports both the camera PTZ and digital zoom and pan features. Camera PTZ has higher priority than digital that it will automatically be enabled when it is available. Otherwise, digital zoom and pan feature is enabled. Camera PTZ is highly recommended, as it won't sacrifice video quality when zoom in and out.

Camera PTZ


M-303 currently supports two of the most common camera PTZ protocols, the TeleEye DM2 and Pelco D. When camera PTZ is available on a selected video camera, a symbol **P** will be shown on screen, as shown in the section A of this chapter. You can use the phone's keypad to navigate the 9 Recall Presets, Pan Tilt and zoom operations. For touch screen type mobile phone (such as most of the PDA phone), navigating the PTZ can be done by performing the corresponding touch screen action.

PTZ action	Keypad	Touch screen
<p>Recall Preset</p>	 <p>Press '*' + '1' = Recall preset 1 ... Press '*' + '9' = Recall preset 9</p>	 <p>Select (menu > Recall preset)</p>
<p>Pan left</p>		 <p>Drag left</p>
<p>Pan right</p>		 <p>Drag right</p>

<p>Tilt up</p>		 <p>Drag up</p>
<p>Tilt down</p>		 <p>Drag down</p>
<p>Zoom in</p>		 <p>Zoom in</p>



Digital Zoom and Pan

M-303 supports various levels of digital zoom in ** and digital pan on the enlarged video surface. This feature is activated automatically when camera PTZ is unavailable. That is when the symbol  does not appeared on screen.

The operation of digital zoom and pan is exactly the same as that of the camera PTZ excepts the absent of **Recall Preset** function.

In addition, the digital zoom in level will be saved and restore when user connect to video server.

** Depends on the best video resolution for the mobile that detected by M-303.
(Up to 640 x 480, 720x576 resolution)

Digital Zoom and Pan in Analog PTZ supported Camera

M303 also allow the digital Zoom and Pan of the analog PTZ supported camera. From analog PTZ to digital PTZ, select (Menu > Digital PTZ). From digital PTZ to analog PTZ, select (Menu > Analog PTZ).

The symbol  will be transparent  in digital PTZ mode.

F. Camera PTZ setting

PTZ setting page provides information of current PTZ protocol status and the speed control to the actual PTZ camera. Depends on model of PTZ camera and the network speed of the mobile phone, the moving speed and range of the PTZ camera action is varied from one to another. Therefore adjustment of the PTZ speed is needed for optimal usage.

(Hints: Due to the slow and limited bandwidth of most typical mobile network, the Recall preset function is recommended to use.)

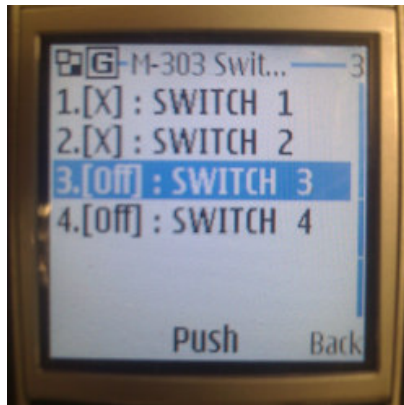


To go to the PTZ setting page, select (Menu > PTZ > Setting).

Four level of PTZ speed can be chosen in the PTZ setting page. For slower and more accurate PTZ action, a smaller level should be chosen. The default speed level is set to 1.

G. Switch control

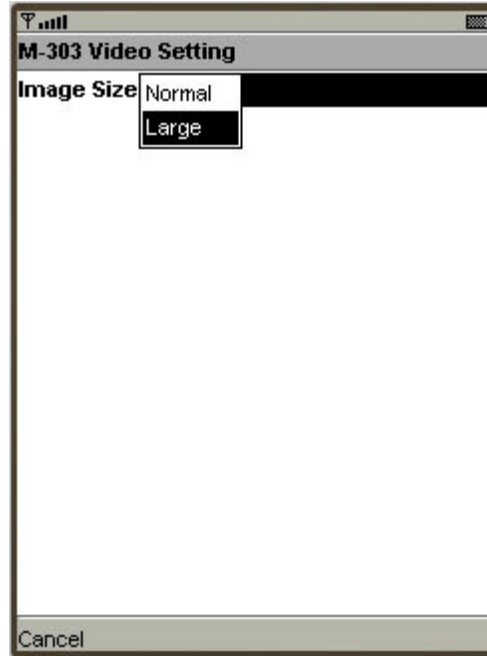
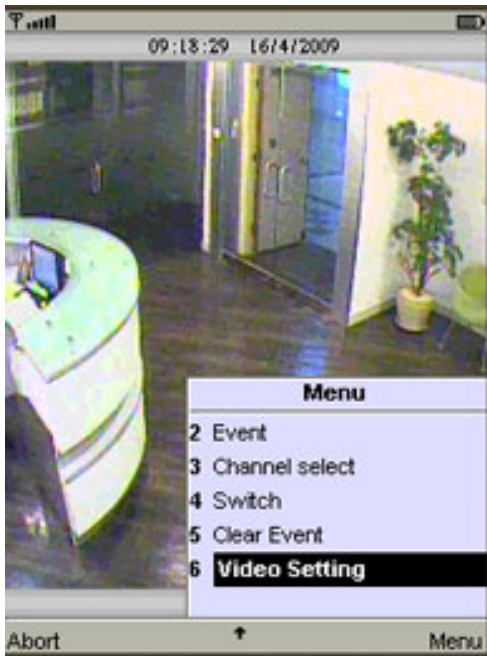
To start the switch control of a connected site, go to the switch page at the following path. (Menu > Switch). Select the desired switch and choose (Push) button to switch “on” or “off” the switch. Depends on the mobile network condition, response of the switch can be slower than that of the WX-30.



Indication	Description
[On]	On state
[Off]	Off state
[X]	Disabled

H. Video Image Size Setting

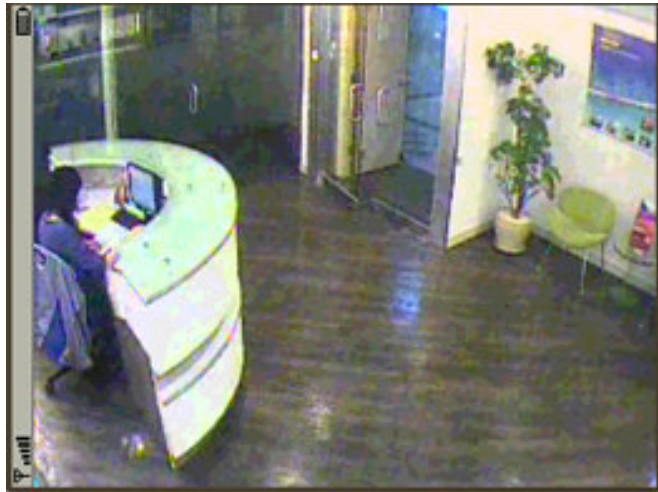
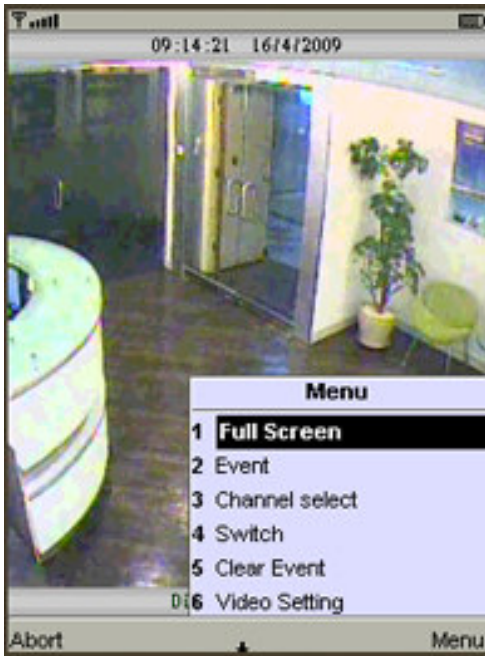
To go to the video image size-setting page, select (Menu > Video Setting > Image Size). Normal and Large image size can be chosen in the “Image setting” page, **if mobile and video server support large video image**. Select desired image size setting and select apply to confirm.



I. Full Screen Mode

To switch the video screen mode to full screen, select (Menu > Full Screen). In full screen mode, click “Normal Screen” to return normal screen.

In the mobile with touch screen function, user can click or little drag on the screen for screen mode switching.



J. User right (for RX-330 series only)

In RX-330 series connection, M-303 is sensitive to the user right according to the log in user password.

RX-330 supports independent admin and user password. Administrator can control the permission of user account by enabling or disabling the option of “Allow camera control and remote playback” through the WX-30 software. Please refer to RX-330 and WX-30 user manual for further information. The following table summarizes the behavior of M-303.

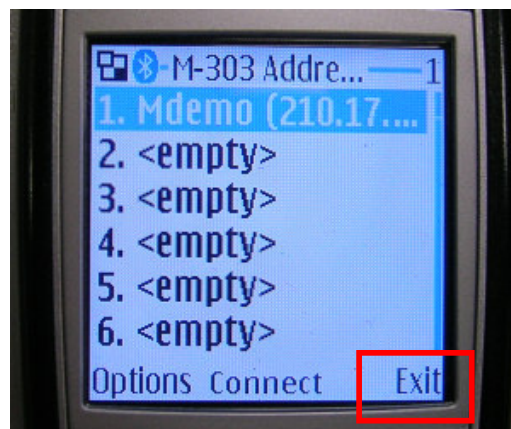
M-303 behavior	Connection password	“Allow camera control and remote playback” option
Full control	Admin	-
Full control	User	Enabled
Limited control	User	Disabled

K. To Live option (for RX-330 series only)

When M-303 is connected to RX-330, it is possible that the site is in playback mode. M-303 can command RX-330 to change back to live mode by selecting (Options > To Live). (Note that M-303 does not support playback control)

L. Disconnection

Press (Abort) button on the site-monitoring page to disconnect. You can exit the program in the address book page by selecting (Exit).



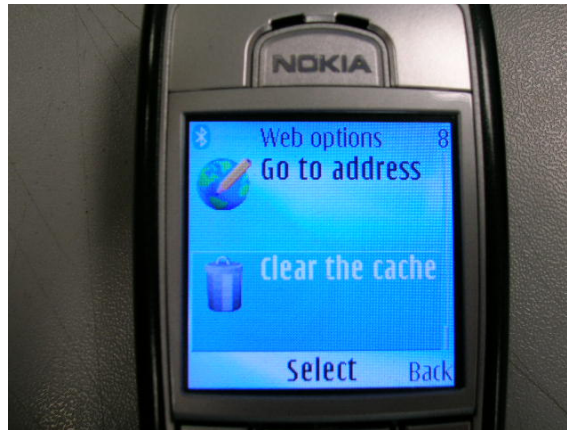
SECTION 8

FAQ

Q1. I can't download the M-303 software from the WAP page. It showed a warning message and then stop the installing procedure.

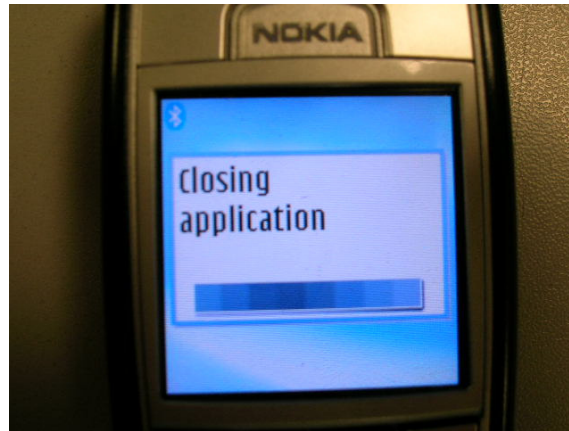
A1. Clear the cache of your phone browser and try again. Very often browser uses the out-dated information from cache.

To verify your mobile phone WAP connection, you can visit <http://www.google.com> and <http://www.yahoo.com>. Please contact your network service provider if you have any inquiry.



Q2. Phone book disappeared after installing new M-303 software.

A2. Don't remove the old version of **M-303** software before you install the new one. This could lose all information in the address book. The new version will replace the old one without taking extra space of your mobile phone as well as transferring the address book to the new M-303.



Q3. I added a new address to the M-303 address book, but it disappeared next time I run the software. This happens occasionally.

A3. This could happen in some model of mobiles when the closing procedure of the M-303 is interrupted. Don't press any key when the **M-303** is closing.

Q4. After connecting to the site for a while, the video paused and disconnected.

A4. There are two reasons causing this happen. Firstly, too many connections are linking to the same transmitter simultaneously. Please check the user manual of the transmitter for the maximum number of connection that **RX** can support. The 3G / GPRS connection strength is too weak. Try another location or other time again. Please contact your network service provider for further information and help.

Q5. How do I check the version of my M-303 software?

A5. The version number can be found at the start page of the **M-303** software or in the License page.

Q6. Why the triggered event still there after pressing the "Event clear"?

A6. The "Event clear" function sends clear event order to the transmitter. Therefore, the response time is depended on the network speed. Furthermore, the "event-detail page" must be reloaded by exiting and getting in again to the page in order to show the most updated information.

Q7. When I tried to connect to a RX transmitter, it shows a warning message "Transmitter not in Registration List."

A7. Your transmitter is "Registration Check" enabled. Please enter your transmitter registration information as described in section 5.

Q8. What will happen if incoming call arrived during M-303 running?

A8. The effect of incoming call interruption depends on mobile phones. Normally, **M-303** will disconnect any connected site and wait at the start page when incoming call arrives. Meanwhile, user can choose to receive or reject the call.

Q9. What will happen if SMS is receives during M-303 running?

A8. SMS reception should not interrupt the **M-303**.

Q10. What kind of transmitter support M-303?

A10. Currently only RX360 series support **M-303**.

Q11. Does M-303 run on PDA phone?

A11. Running **M-303** on PDA type of platform, including windows CE and Linux, is not guaranteed yet.

Q12. Why couldn't I go to the WAP downloading page with my mobile phone (wap.teleeye.com/m303.wml)? But I can browse other website such as www.google.com.

A12. New model of mobile phones such as Nokia E70, N73 and etc support both Web and WAP browsing on mobile phone. However, they provide two different browsers for these two services. Please make sure you use the WAP browser only for M-303 downloading page.

(For Nokia E70, location of WAP browser is : Menu > Media > Services)

Q13. What is difference between versions V x.xx.00, V x.xx.10 and V x.xx.20?

A13. The three versions represent three difference of video resolution rendered by **M-303** software as the table shown below. User can choose the most suitable version for your mobile phone easily by following the WAP downloading page through the brand name and model number and ignore the version number completely.

Version	Display resolution	Suitable mobile example
V x.xx.00 (eg. V 1.03.00)	160 x 120	Nokia 6230i, N70, ...
V x.xx.10 (eg V 1.03.10)	320 x 240	Nokia N80, E70, ...
V x.xx.20 (eg V 1.03.20)	240 x 180	Nokia 6280, N73

Q14. Why I cannot view the large video image with default large video image setting?

A14. It might be your mobile phone does not contain enough internal memory or video server is not support large video image.

Q15. Why I cannot save the video image setting after changing the video size in video setting?

A15. To save video image setting, please select “Menu > Setting > Image Size” in address book page.

Q16. In Blackberry Device, when I make a internet connection in M-303, it shows “Connection cannot be established”? Why?

A16. Please check the Blackberry OS, if it is older than version 3.8, upgrade the OS first.

After that, Customer can find the APN setting in Blackberry device from Options > Advanced > TCP.

Customer can fill in APN with the provided APN that is appropriate for their carrier. If no username or password is provided, leave these blank. If only a username is provided, then leave in the password. Also, ignore the Gateway IP address, unless the Blackberry specifically has a textbox to enter the IP address in. "APN" means "Access Point Name". Once they have saved the APN information, they should reboot the Blackberry by removing and reinserting the battery.

If the customer cannot find the own setting, please contact with their carrier.

APPENDIX A

Limited Warranty

Conditions, Limitations and Liabilities of This Warranty:

1. Signal Communications Ltd. (hereinafter called *TeleEye*) provides free repairing labor and free repairing parts for the first 12 months. Please present the Warranty Card and the original invoice when you are asking for service support.
2. In case of applicable, *TeleEye* staff shall request a remote access inspection or trouble shooting through internet, PSTN, ISDN, or mobile media.
3. When service is required, the Customer is responsible for all the transportation costs.
4. Outdoor services are not included. Subject to *TeleEye*, outdoor services will be provided at extra charges.
5. This warranty does not extend to cover any damages or malfunction resulting from disaster, environmental factor, abnormal humidity/temperature, improper voltage, electrostatic discharge, misuse, negligence, ignorance, accident, mold, or repairs /modifications made by any person(s) other than the authorized personnel of *TeleEye*.
6. *TeleEye* reserves the right to charge Customer an inspection fee, on-site service fee or cost of parts if (i) no fault in the equipment can be found during inspection or (ii) the defect is caused at conditions those mentioned in point 5 above or (iii) Customer fail in providing access methods to the site or the equipment, e.g. specified access permit or key. Such determination is up to the sole discretion of *TeleEye*.
7. The warranty is void if any of the cabinet seal has been removed or opened if there is any such sign not being made by any authorized personnel of *TeleEye*.
8. Under no circumstance shall *TeleEye* be liable for any damages to any parties so caused by the usage of the above specified equipment or so caused during service provision.
9. The conditions, limitations and liabilities of this warranty card may be extended to further terms and conditions or superseded by other terms and conditions when otherwise specified on any of the products.
10. Customer shall be responsible for backing up the data contained in the disk products.
11. *TeleEye* shall have no responsibility arising out of any damage to, or loss of the data contained in the disk products.
12. All the above determinations are up to the sole discretion of *TeleEye*.

APPENDIX B

sureLINK Technology

sureLINK technology is available in **TeleEye RX**, which enables you to connect to the transmitter with broadband dynamic IP Internet connection. If you can only use broadband dial-up account to connect to the Internet through your computer, **sureLINK** provides a solution for sharing the Internet connection between your computer and the transmitter.

sureLINK is a group of additional functions, services and software provided for the transmitter so as to make it connect to the Internet in any connection methods. Such function can only be used if you have applied for this service. After you have done so, you also need to configure the transmitter to make **sureLINK** available. This section will help you to configure and use it.

By using of **sureLINK** technology, the powerful **TeleEye RX** can work on broadband Internet economically. You can perform a cost effective and convenient remote live video monitoring anytime and anywhere.

- END -